



July 13, 2023

## NOTICE OF SAFETY RECALL

To our valued authorized service partners:

Electrolux Group, in cooperation with the U.S. Consumer Product Safety Commission (CPSC), has announced a voluntary recall of certain Frigidaire gas laundry centers due to a safety issue with the felt seal located on the dryer drum, which can be folded inward and can lead to an accumulation of lint, creating a fire hazard. Read the full press release:

<https://www.cpsc.gov/Recalls/2023/Electrolux-Group-Recalls-Frigidaire-Gas-Laundry-Centers-Due-to-Fire-Hazard> .

The recalled Frigidaire gas laundry centers have model numbers FFLG4033QW and FFLG4033QT and were sold in white and titanium colors. The serial number is located on a white sticker inside the dryer door, and the following serial numbers are included in this recall:

Model Numbers	Serial Numbers
FFLG4033QW	4E44114739 through 4E81603034
FFLG4033QT	4E44308482 through 4E81603380

### Service Technicians Actions

1. If you are contacted by consumers seeking service to address the recall, please tell them to stop using the dryer immediately and to contact Electrolux/Frigidaire at: [www.LaundryCenterRecall.com](http://www.LaundryCenterRecall.com), 800-747-4620 Monday through Friday from 8:30 a.m. to 8 p.m. ET, or email [laundrycenterrecall@Electrolux.com](mailto:laundrycenterrecall@Electrolux.com). Consumers may continue to use the washing machine, which is unaffected by this issue.
2. In the event we dispatch service to your company in connection with this recall, please find applicable service instructions: <https://electroluxservicetips.com/cc>.
3. If you are requested to perform this service, please file your claim through ServicePower, referencing the following policy claim code LCG2023. This policy claim code is only valid for service calls in connection with this recall.
4. For accuracy and expediency of CPSC reporting, we require that claims be submitted within 72 hours of completed service.
5. If you have any questions, please contact your Electrolux Group regional service manager, listed on the next page.
6. If you are asked to perform an unrelated service on a unit that is subject to the recall, please inform the consumer about the recall and how to contact Electrolux.

Consumer safety is a very serious and important matter and not something that we take lightly. Thank you for your ongoing partnership and understanding as we strive to continuously improve. We appreciate your business.

Sincerely,

John Foreman  
National Manager, Electrolux Service Network  
Electrolux Regional Service Managers

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